ALIAKBAR ATTARWALA

Product & UI/UX Designer. Full-stack Developer. Project Manager.
Startup Enthusiast. Part-time Entrepreneur.

WORKING SINCE	CURRENT CITY	COMPANY	ROLE	MAIL	MOBILE
Mar, 2010	Mumbai	tlkn / Novanet Ltd	Design + Engineering	attrwl4@gmail.com	+91 98191 86751

A self-taught client & server-side developer working on cutting-edge technologies and currently specializing in real-time communication apps. Involved in the entire life cycle of product development, right from designing the solution architecture, database structures, selecting the appropriate client & server-side frameworks, creating macro-level goals & targets, assigning weekly sprints, making sure the fat people sprint hard enough :-), and finally writing code for the features I take up myself.

An innovative & enthusiastic Product & UI/UX Designer proficient in creating cross platform apps & experiences. Vast technical expertise combined with strong imaginative skills enables me to ideate better features, solve more problems, give higher attention to details, and design products that deliver an exceptional experience. Involved in the entire design process, from visualizing product features, determining the target audience, visualizing UX flows, creating wireframes, and finally designing the UI.

Skill	Rating		Skill	Rating
SOLUTION ARCHITECTURE	9		PRODUCT DESIGN	9
AGILE PROJECT MGMT	9		USER EXPERIENCE	10
INTERNET PROTOCOLS	8		USER INTERFACE	9
ALGORITHMS & HEURISTICS	6		TRANSITIONS & ANIMATIONS	10
DATA STRUCTURES	8		STARTUP IDEAS	8
NO-SQL DATABASES	9		ILLUSTRATION	6
HTML/CSS	10		PRINT	8
CLIENT-SIDE CODING	9		BRANDING	7
NODE.JS	9		COPY WRITING	5
PHP	9		DIGITAL MARKETING [NEW]	5
IOS/ANDROID [LEARNING]	2			
ERLANG/OTP [LEARNING]	1			

#nodejs #express #php #laravel #zend #magento #carts #redis #async
#pubsub #memcache #paymentgateway #mysql #riak #mongodb
#boostrap #backbone #underscore #lodash #knockout #mvc #nginx
#openresty #websockets #wss #socketio #webrtc #tcp-sockets
#udp-sockets #dtls #srtp #sip #xmpp #html5 #canvas #svg #css3
#jquery #ecma6 #chrome-extensions #http #bgp #hsrp #dns
#hashoverload #ishouldstopnow

Ps PHOTOSHOP · Ai ILLUSTRATOR · Id INDESIGN · Ae AFTEREFFECTS · iOS APPLE IOS · ANDROID

FLAT DESIGN · MINIMAL · LAYERS · MATERIAL · TYPOGRAPHY · BLUR

AM I A PROGRAMMER OR A DESIGNER?

Since the beginning of my journey in the IT industry, I've had a clear and focused goal - to learn as much as I can, keep pushing myself, and make things that I can take pride in. Which is why I don't limit myself as a programmer, designer, or any other resource having a specified skillset. I've learnt everything I know on the job, under immense work pressures, and am continuing to do so. From design to front-end coding, back-end telephony servers, product pricing & positioning, marketing, and recently, ad campaigns. Where people normally see challenges, I see opportunities.
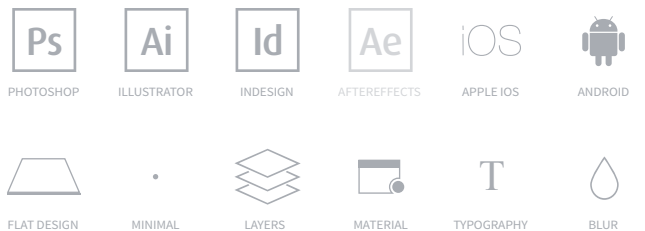
WHERE DO I SEE MYSELF AFTER A FEW YEARS?

I have big dreams. It's that simple. I see all these ideas and potential in me and I just want to try and live upto it. I don't have a fancy degree or a brand's recognition on my resume, but I have the desire, the ambition, the right work ethic & the talent to be good in what I do.

Ideally, I'd like to be working on a great product and adding value with my creativity, marketing ideas and technical knowledge. Or I may decide to take the pledge and startup with one of my ideas and try to change the world, one step at a time.

CLOUD CONTACT CENTER (C3)

PRODUCT DESIGN, SOLUTION ARCHITECTURE, UX/UI, BRANDING, PRINT, CLIENT-SIDE & SERVER-SIVE DEV

2011 - PRESENT (v3.0)

(C3) is an intelligent, feature-rich, modern-day Inbound and Outbound Contact Center solution. It's highly flexible and can be delivered over the Cloud or through hybrid/premise based deployments.

Apart from standard features of any contact center solution, Novanet (C3) is built on cutting-edge communication technologies. It is also one of the the world's first solution to incorporate WebRTC and WebSockets to offer an agile, web-driven Agent Telephony Client integrated into Google's Chrome browser.

🏆 DESIGNED AND DEVELOPED ONE OF THE WORLD'S FIRST WEBRTC TELEPHONY CLIENT WITHIN A CHROME EXTENSION.

xCIM - MULTICHANNEL CUSTOMER INTERACTION MGMT + INBOUND/OUTBOUND CONTACT CENTER SOLUTION (Voice, Email, Chat, Facebook, Twitter)

PRODUCT DESIGN, SOLUTION ARCHITECTURE, PROJECT MANAGER, UX/UI & CLIENT-SIDE DEV

(Temporarily Shelved)

xCIM (unnamed) is a solution bundled with various features that aims to help companies to monitor, analyze and address all interactions with their customers under a unified platform. It creates seamless threads of all customer interactions agnostic of the channel used so that the Company's representatives/agents are always prepared and informed when a customer contacts them via a different channel.

xCIM also includes a Unified Automated Channel Distributor (UACD) developed by Novanet which is a revolutionary routing engine. A typical CRM has a list of emails/tickets that need to be addressed, whereas the UACD unifies all requests across channels and assigns it to the best possible agent, based on - skill, location, workload, last contacted agent, efficiency, and other algorithms.

TLKN - VOIP PAYPHONE + SERVICE AT MUMBAI AIRPORTS

UX & INTERACTION DESIGN, INDUSTRIAL DESIGN, SOLUTION ARCHITECTURE, CLIENT-SIDE DEV

2012 - PRESENT (v2)

Novanet first setup VoIP payphones at Mumbai Intl & Domestic airports in 2012. We used touch screen VoIP payphones instead of standard bulky payphone devices. I was heavily involved in the entire project, right upto installing them at the airports myself.

For the new T2, we decided to go one step further by installing 27in touch screen devices to deliver a fluid, cohesive, and visually rewarding UI, taking the whole calling experience to an entirely different level.

VIEW THE NEWLY LAUNCHED PAYPHONES AT MUMBAI INTL AIRPORT
https://plus.google.com/105769095582179545470/posts/iDZBbj12om3 >

VIEW THE PREVIOUS PAYPHONES AT MUMBAI INTL & DOMESTIC AIRPORT
https://plus.google.com/114210584166959706306/posts/16XLN9Czxps >

NOVANET - CUSTOMER SELFCARE

UX/UI, CLIENT-SIDE & SERVER-SIVE WEB DEV

2011 - PRESENT (v5.0)

SelfCare is an online management interface for customers to manage Novanet's services. We design and build it tastefully and beautifully as it represents our commitment towards customers.

It has been completely redesigned every year from the last 4 years, in an attempt to provide the latest User Experience and engagement to our customers.

NOVANET ADMIN - SERVICE MANAGEMENT (SM)

UX/UI, CLIENT-SIDE & SERVER-SIVE WEB DEV

2012 - PRESENT

(SM) is an Admin Portal designed to take care of Operations, Accounting, Network & Server Monitoring, Vendor Management, and all other components required to make a service tick.

EMPLOYMENT HISTORY

NOVANET LIMITED (Hirandandi Gardens, Powai, Mumbai)
2010 - PRESENT | http://www.novanet.net & http://tlkn.com

COLLEGE & HIGH SCHOOL

Bachelors of Commerce in Finance (Dropped Out): The University of Wollongong in Dubai (UOWD). Credits completed 60/204.

Higher Secondary (XII CBSE, Commerce): Secured 83% (Highest score in English - 92/100) from Delhi Private School Shj, UAE.

PORTFOLIO / PROFILE (alliv8 = alleviate)

http://dribbble.com/alliv8

http://twitter.com/alliv8

http://instagram.com/alliv8_

http://linkedin.com/in/alliv8

IDEAS   FOOTBALL   FOOD   SPEED

SPRINTING   ADRENALINE   STYLE   READ

Thanks for taking out the time and going through my profile. If you want more information or want to hire me for a project, feel free to contact me. I'm always up for a chat :)